

## Facilitation Training Certificate Program (FTC)

Offered through the English Language Development Centre, CTL

### Program Description:

Facilitator Training Certificate program (FTC) is offered through English Language Development Centre, Centre for Teaching and Learning, as an opportunity for students to further develop their English communication skills and take up a volunteer leadership role as peer-facilitators. We believe that *every* student has the potential to become an effective communicator and facilitator, even if English is not your first language. We welcome all to apply to become part of the vibrant and supportive community of students who train to be confident and creative in facilitating the development of communication skills among their peers.

This program is for YOU if you are a dedicated, passionate individual who is interested in supporting your peers and looking for volunteer opportunities to develop:

- Communication skills
- Confidence
- Leadership skills
- Fluency
- Team working and collaboration skills
- Motivational Skills

Successful applicants to this program work closely with ELDC faculty and instructors, who continuously provide guidance and support. The training program consists of two levels, the Silver Level and the Gold Level. Students graduate separately from each level, and can choose to stay for one level, or both, depending on their goals and availability.

*The Silver Level* commitment is composed of a minimum of twenty-five hours, which includes both training and assisting in co-facilitating Cafés. This level specifically focuses on developing essential academic and interpersonal communication, and facilitation skills, through actual co-facilitation, training activities, reflective units, group outreach projects, facilitator preparation sheets, and personal skills development plans. Students are also encouraged to help initiate and develop new Café projects or outreach events in order to further support the needs of their peers.

Upon completion of all the requirements for the Silver Level, students may opt to join the *Gold Level*, which focuses on advanced facilitation training, leadership, and independent study.

To celebrate students' success, a FTC Graduation Event is held in early April every year at which certificates are awarded. The FTC program is also eligible for the Co-Curricular Record.

Applications are available in AC310, on our website <http://utsc.utoronto.ca/eld/student-development>, or on the intranet. All are welcome to apply; however, preference will be given to applicants who have attended the Communication Cafes or any other English Language Development Centre Programming (Discussion Skills, Reading and Writing Excellence Program; Reading Express).